



CANDIDATE
NAME

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2069/12

May/June 2024

You must answer on the question paper.

You will need: Insert (enclosed)

- Answer **all** questions.
- Use a black or dark blue pen.
- Write your name, centre number and candidate number in the boxes at the top of the page.
- Write your answer to each question in the space provided.
- Do **not** use an erasable pen or correction fluid.
- Do **not** write on any bar codes.

- The total mark for this paper is 70.
- The number of marks for each question or part question is shown in brackets [].
- The insert contains all the sources referred to in the questions.

This document has **12** pages. Any blank pages are indicated.

Read the information in the insert and answer **all** questions.

1 Study Sources 1 to 3.

(a) According to Source 1, what is a digital labour platform?

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..... [1]

(b) From Source 1, identify **two** types of work that use digital labour platforms.

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..... [2]

(c) From Source 2, which benefit of digital labour platforms do you think is the most significant? Explain why.

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..... [3]

(d) Explain why digital labour platforms are a significant issue for workers.

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..... [6]

2 Study Source 3.

(a) 'Working in the gig economy is difficult!'

What are the strengths and weaknesses of the argument supporting this claim?

[6]

(b) 'Our pay is going down.'

How could you test this claim?

You should consider the types of information, sources of evidence and methods you might use.

[8]

3 Study Source 4.

(a) Identify **one** fact from Saga's statement. Explain why it is a fact.

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..... [2]

(b) Nils argues that new technology causes many problems for workers.

(i) Identify **one** example of an opinion from Nils' statement.

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..... [1]

(ii) Explain how well this example of an opinion supports Nils' argument.

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..... [2]

4 A government wants to improve the working conditions of gig economy workers.

The following actions are being considered:

- Introducing laws to protect the rights of gig economy workers.
- Educating employers about the difficulties of working in the gig economy.
- Encouraging gig economy workers to join trade unions to fight for their rights.

Which **one** of these suggestions would you recommend to the government and why?

In your answer, you should:

- state your recommendation
- give reasons and evidence to support your choice
- use the material in the sources and/or any of your own ideas
- consider different arguments and perspectives.

This image shows a full page of a handwriting practice worksheet. It consists of multiple sets of three horizontal dashed lines spaced evenly down the page, providing a guide for letter height and placement. The background is plain white, and there are no other markings or text present.

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